FORM NO. MGT-7

[Pursuant to sub-Section(1) of section 92 of the Companies Act, 2013 and sub-rule (1) of rule 11of the Companies (Management and Administration) Rules, 2014]

सत्यमेव जयते

Annual Return

(other than OPCs and Small Companies)

Form language (●) English ( ) Hindi

Refer the instruction kit for filing the form.

I. REGISTRATION AND OTHER DETAILS

(i) * Corporate Identification Number (CIN) of the company: U72900MH2005PLC157255 [Pre-fill]

Global Location Number (GLN) of the company:

* Permanent Account Number (PAN) of the company: AABCI4527L

(ii) (a) Name of the company: TELEPERFORMANCE BUSINESS

(b) Registered office address

Teleperformance Towers,Plot CST No. 1406 - A / 28,
Mindspace, Goregaon (West),
Mumbai
Mumbai City
Maharashtra

(c) *e-mail ID of the company: vishal.chhabra@teleperforman

(d) *Telephone number with STD code: 02266776000

(e) Website:

(iii) Date of Incorporation: 10/11/2005

(iv)

Type of the Company	Category of the Company	Sub-category of the Company
Public Company	Company limited by shares	Indian Non-Government company

(v) Whether company is having share capital (●) Yes ( ) No

(vi) *Whether shares listed on recognized Stock Exchange(s) ( ) Yes (●) No

(b) CIN of the Registrar and Transfer Agent: U99999MH1994PTC076534 [Pre-fill]

Name of the Registrar and Transfer Agent

BIGSHARE SERVICES PRIVATE LIMITED

Registered office address of the Registrar and Transfer Agents

E-3 ANSA INDUSTRIAL ESTATESAKI VIHAR ROAD
SAKINAKA

(vii) *Financial year From date 01/04/2020 (DD/MM/YYYY) To date 31/03/2021 (DD/MM/YYYY)

(viii) *Whether Annual general meeting (AGM) held ◉ Yes ○ No

(a) If yes, date of AGM 11/08/2021

(b) Due date of AGM 30/09/2021

(c) Whether any extension for AGM granted ○ Yes ◉ No

II. PRINCIPAL BUSINESS ACTIVITIES OF THE COMPANY

*Number of business activities 1

S.No	Main Activity group code	Description of Main Activity group	Business Activity Code	Description of Business Activity	% of turnover of the company
1	N	Support service to Organizations	N6	Office administrative and other business activities including call centers, organising	100

III. PARTICULARS OF HOLDING, SUBSIDIARY AND ASSOCIATE COMPANIES (INCLUDING JOINT VENTURES)

*No. of Companies for which information is to be given 1 Pre-fill All

S.No	Name of the company	CIN / FCRN	Holding/ Subsidiary/Associate/ Joint Venture	% of shares held
1	TELEPERFORMANCE GLOBAL S	U72900MH2001PTC232120	Holding	100

IV. SHARE CAPITAL, DEBENTURES AND OTHER SECURITIES OF THE COMPANY

(i) *SHARE CAPITAL

(a) Equity share capital

Particulars	Authorised capital	Issued capital	Subscribed capital	Paid up capital
Total number of equity shares	25,000,000	15,851,596	15,851,596	15,851,596
Total amount of equity shares (in Rupees)	250,000,000	158,515,960	158,515,960	158,515,960

Number of classes 1

Class of Shares Equity Shares	Authorised capital	Issued capital	Subscribed capital	Paid up capital
Number of equity shares	25,000,000	15,851,596	15,851,596	15,851,596
Nominal value per share (in rupees)	10	10	10	10
Total amount of equity shares (in rupees)	250,000,000	158,515,960	158,515,960	158,515,960

(b) Preference share capital

Particulars	Authorised capital	Issued capital	Subscribed capital	Paid-up capital
Total number of preference shares	413,000,000	313,000,000	313,000,000	313,000,000
Total amount of preference shares (in rupees)	4,130,000,000	3,130,000,000	3,130,000,000	3,130,000,000

Number of classes: 1

Class of shares 8 % non convertible cumulative redeemable preferer	Authorised capital	Issued capital	Subscribed capital	Paid up capital
Number of preference shares	413,000,000	313,000,000	313,000,000	313,000,000
Nominal value per share (in rupees)	10	10	10	10
Total amount of preference shares (in rupees)	4,130,000,000	3,130,000,000	3,130,000,000	3,130,000,000

(c) Unclassified share capital

Particulars	Authorised Capital
Total amount of unclassified shares	0

(d) Break-up of paid-up share capital

Class of shares	Number of shares			Total nominal amount	Total Paid-up amount	Total premium
Equity shares	Physical	DEMAT	Total			
At the beginning of the year	3,553	16,143,947	16147500	161,475,00(	161,475,0C	
Increase during the year	0	0	0	0	0	0
i. Pubic Issues	0	0	0	0	0	0
ii. Rights issue	0	0	0	0	0	0
iii. Bonus issue	0	0	0	0	0	0
iv. Private Placement/ Preferential allotment	0	0	0	0	0	0

v. ESOPs	0	0	0	0	0	0
vi. Sweat equity shares allotted	0	0	0	0	0	0
vii. Conversion of Preference share	0	0	0	0	0	0
viii. Conversion of Debentures	0	0	0	0	0	0
ix. GDRs/ADRs	0	0	0	0	0	0
x. Others, specify						
Decrease during the year	3,493	292,411	295904	2,959,040	2,959,040	29,590,400
i. Buy-back of shares	0	0	0	0	0	0
ii. Shares forfeited	0	0	0	0	0	
iii. Reduction of share capital	0	0	0	0	0	
iv. Others, specify Reduction U/S 66	3,493	292,411	295904	2,959,040	2,959,040	29,590,400
At the end of the year	60	15,851,536	15851596	158,515,96(	158,515,96	
Preference shares						
At the beginning of the year	313,000,00(	0	313000000	3,130,000,0	3,130,000,(	
Increase during the year	0	0	0	0	0	0
i. Issues of shares	0	0	0	0	0	0
ii. Re-issue of forfeited shares	0	0	0	0	0	0
iii. Others, specify						
Decrease during the year	0	0	0	0	0	0
i. Redemption of shares	0	0	0	0	0	0
ii. Shares forfeited	0	0	0	0	0	0
iii. Reduction of share capital	0	0	0	0	0	0
iv. Others, specify						
At the end of the year	313,000,00(	0	313000000	3,130,000,0	3,130,000,(	

ISIN of the equity shares of the company

(ii) Details of stock split/consolidation during the year (for each class of shares) | 0

Class of shares		(i)	(ii)	(iii)
Before split / Consolidation	Number of shares			
	Face value per share			
After split / Consolidation	Number of shares			
	Face value per share			

(iii) Details of shares/Debentures Transfers since closure date of last financial year (or in the case of the first return at any time since the incorporation of the company) *

☐ Nil

[Details being provided in a CD/Digital Media] ○ Yes ◉ No ○ Not Applicable

Separate sheet attached for details of transfers ◉ Yes ○ No

Note: In case list of transfer exceeds 10, option for submission as a separate sheet attachment or submission in a CD/Digital Media may be shown.

Date of the previous annual general meeting	30/09/2020

Date of registration of transfer (Date Month Year)	
Type of transfer	1 - Equity, 2- Preference Shares,3 - Debentures, 4 - Stock
Number of Shares/ Debentures/ Units Transferred	Amount per Share/ Debenture/Unit (in Rs.)
Ledger Folio of Transferor	

Transferor's Name			
	Surname	middle name	first name

Ledger Folio of Transferee	

Transferee's Name			
	Surname	middle name	first name

Date of registration of transfer (Date Month Year)		
Type of transfer		1 - Equity, 2- Preference Shares,3 - Debentures, 4 - Stock
Number of Shares/ Debentures/ Units Transferred		Amount per Share/ Debenture/Unit (in Rs.)
Ledger Folio of Transferor		

Transferor's Name			
	Surname	middle name	first name
Ledger Folio of Transferee			
Transferee's Name			
	Surname	middle name	first name

(iv) *Debentures (Outstanding as at the end of financial year)

Particulars	Number of units	Nominal value per unit	Total value
Non-convertible debentures	0	0	0
Partly convertible debentures	0	0	0
Fully convertible debentures	0	0	0
Total			0

Details of debentures

Class of debentures	Outstanding as at the beginning of the year	Increase during the year	Decrease during the year	Outstanding as at the end of the year
Non-convertible debentures	0	0	0	0
Partly convertible debentures	0	0	0	0
Fully convertible debentures	0	0	0	0

(v) Securities (other than shares and debentures) 0

Type of Securities	Number of Securities	Nominal Value of each Unit	Total Nominal Value	Paid up Value of each Unit	Total Paid up Value
Total					

V. *Turnover and net worth of the company (as defined in the Companies Act, 2013)

(i) Turnover 1,236,911,983

(ii) Net worth of the Company 437,721,113

VI. (a) *SHARE HOLDING PATTERN - Promoters

S. No.	Category	Equity		Preference	
		Number of shares	Percentage	Number of shares	Percentage
1.	Individual/Hindu Undivided Family				
	(i) Indian	0	0	0	0
	(ii) Non-resident Indian (NRI)	0	0	0	0
	(iii) Foreign national (other than NRI)	0	0	0	0
2.	Government				
	(i) Central Government	0	0	0	0
	(ii) State Government	0	0	0	0
	(iii) Government companies	0	0	0	0
3.	Insurance companies	0	0	0	0
4.	Banks	0	0	0	0
5.	Financial institutions	0	0	0	0

6.	Foreign institutional investors	0	0	0	0
7.	Mutual funds	0	0	0	0
8.	Venture capital	0	0	0	0
9.	Body corporate (not mentioned above)	15,851,536	100	313,000,000	100
10.	Others	0	0	0	0
	Total	15,851,536	100	313,000,000	100

Total number of shareholders (promoters) 1

(b) *SHARE HOLDING PATTERN - Public/Other than promoters

S. No.	Category	Equity		Preference	
		Number of shares	**Percentage**	**Number of shares**	**Percentage**
1.	Individual/Hindu Undivided Family				
	(i) Indian	60	0	0	0
	(ii) Non-resident Indian (NRI)	0	0	0	0
	(iii) Foreign national (other than NRI)	0	0	0	0
2.	Government				
	(i) Central Government	0	0	0	0
	(ii) State Government	0	0	0	0
	(iii) Government companies	0	0	0	0
3.	Insurance companies	0	0	0	0
4.	Banks	0	0	0	0
5.	Financial institutions	0	0	0	0
6.	Foreign institutional investors	0	0	0	0
7.	Mutual funds	0	0	0	0
8.	Venture capital	0	0	0	0
9.	Body corporate (not mentioned above)	0	0	0	0
10.	Others	0	0	0	0

	Total	60	0	0	0

Total number of shareholders (other than promoters) 10

Total number of shareholders (Promoters+Public/ Other than promoters) 11

VII. *NUMBER OF PROMOTERS, MEMBERS, DEBENTURE HOLDERS
(Details, Promoters, Members (other than promoters), Debenture holders)

Details	At the beginning of the year	At the end of the year
Promoters	1	1
Members (other than promoters)	2,985	10
Debenture holders	0	0

VIII. DETAILS OF DIRECTORS AND KEY MANAGERIAL PERSONNEL

(A) *Composition of Board of Directors

Category	Number of directors at the beginning of the year		Number of directors at the end of the year		Percentage of shares held by directors as at the end of year	
	Executive	Non-executive	Executive	Non-executive	Executive	Non-executive
A. **Promoter**	0	0	0	0	0	0
B. Non-Promoter	0	6	0	6	0	0
(i) Non-Independent	0	4	0	4	0	0
(ii) Independent	0	2	0	2	0	0
C. Nominee Directors representing	0	0	0	0	0	0
(i) Banks & FIs	0	0	0	0	0	0
(ii) Investing institutions	0	0	0	0	0	0
(iii) Government	0	0	0	0	0	0
(iv) Small share holders	0	0	0	0	0	0
(v) Others	0	0	0	0	0	0
Total	0	6	0	6	0	0

Number of Directors and Key managerial personnel (who is not director) as on the financial year end date 8

(B) (i) *Details of directors and Key managerial personnel as on the closure of financial year

Name	DIN/PAN	Designation	Number of equity share(s) held	Date of cessation (after closure of financial year : If any)
Mr. Sachin Ramesh Raj	05187220	Director	0	
Mr. Daniel Ernest Henri	08273269	Director	0	
Mr. Jeffrey Kent Balagn	07779902	Director	0	03/06/2021
Mr. Yoginder Singh	00004725	Director	0	26/04/2021
Mr. Kirit Bhagvandas Ar	08149506	Director	0	26/04/2021
Mrs. Jayati Chakraborty	08943512	Additional director	0	
Mr. Aditya Arora	ABZPA9849F	Manager	0	
Mr. Jude Carvalho	AFAPC0003L	CFO	0	

(ii) Particulars of change in director(s) and Key managerial personnel during the year

3

Name	DIN/PAN	Designation at the beginning / during the financial year	Date of appointment/ change in designation/ cessation	Nature of change (Appointment/ Change in designation/ Cessation)
Mrs. Seema Bangera	08405188	Director	10/09/2020	Cessation
Mr. Amit Sukanraj Jain	AQFPJ6546H	Company Secretar	17/11/2020	Cessation
Mrs. Jayati Chakraborty	08943512	Additional director	02/11/2020	Appointment

IX. MEETINGS OF MEMBERS/CLASS OF MEMBERS/BOARD/COMMITTEES OF THE BOARD OF DIRECTORS

A. MEMBERS/CLASS /REQUISITIONED/NCLT/COURT CONVENED MEETINGS

Number of meetings held: 1

Type of meeting	Date of meeting	Total Number of Members entitled to attend meeting	Attendance	
			Number of members attended	% of total shareholding
Annual General Meeting	30/09/2020	11	6	99.99

B. BOARD MEETINGS

*Number of meetings held: 6

S. No.	Date of meeting	Total Number of directors associated as on the date of meeting	Attendance	
			Number of directors attended	% of attendance
1	02/06/2020	6	3	50
2	25/08/2020	6	3	50
3	18/09/2020	5	2	40
4	02/11/2020	5	2	40
5	27/01/2021	6	2	33.33
6	13/03/2021	6	2	33.33

C. COMMITTEE MEETINGS

Number of meetings held 6

S. No.	Type of meeting	Date of meeting	Total Number of Members as on the date of the meeting	Attendance	
				Number of members attended	% of attendance
1	Audit Committ	02/06/2020	3	2	66.67
2	Audit Committ	25/08/2020	3	2	66.67
3	Audit Committ	02/11/2020	3	2	66.67
4	Nomination an	25/08/2020	4	3	75
5	Corporate Soc	25/08/2020	4	3	75
6	Corporate Soc	13/03/2021	4	2	50

D. *ATTENDANCE OF DIRECTORS

S. No.	Name of the director	Board Meetings			Committee Meetings			Whether attended AGM held on
		Number of Meetings which director was entitled to attend	Number of Meetings attended	% of attendance	Number of Meetings which director was entitled to attend	Number of Meetings attended	% of attendance	11/08/2021 (Y/N/NA)
1	Mr. Sachin Ra	6	5	83.33	6	6	100	No
2	Mr. Daniel Ern	6	1	16.67	0	0	0	No
3	Mr. Jeffrey Ke	6	1	16.67	0	0	0	Not Applicable
4	Mr. Yoginder S	6	1	16.67	6	1	16.67	Not Applicable

5	Mr. Kirit Bhagv	6	2	33.33	6	4	66.67	Not Applicable
6	Mrs. Jayati Ch	2	2	100	1	1	100	No

X. *REMUNERATION OF DIRECTORS AND KEY MANAGERIAL PERSONNEL

☐ Nil

Number of Managing Director, Whole-time Directors and/or Manager whose remuneration details to be entered: 0

S. No.	Name	Designation	Gross Salary	Commission	Stock Option/ Sweat equity	Others	Total Amount
1							0
	Total						

Number of CEO, CFO and Company secretary whose remuneration details to be entered: 0

S. No.	Name	Designation	Gross Salary	Commission	Stock Option/ Sweat equity	Others	Total Amount
1							0
	Total						

Number of other directors whose remuneration details to be entered: 2

S. No.	Name	Designation	Gross Salary	Commission	Stock Option/ Sweat equity	Others	Total Amount
1	Mr. Yoginder Singh	Director	0	0	0	100,000	100,000
2	Mr. Kirit Bhagvanda	Director	0	0	0	100,000	100,000
	Total		0	0	0	200,000	200,000

XI. MATTERS RELATED TO CERTIFICATION OF COMPLIANCES AND DISCLOSURES

* A. Whether the company has made compliances and disclosures in respect of applicable provisions of the Companies Act, 2013 during the year ◉ Yes ○ No

B. If No, give reasons/observations

XII. PENALTY AND PUNISHMENT - DETAILS THEREOF

(A) DETAILS OF PENALTIES / PUNISHMENT IMPOSED ON COMPANY/DIRECTORS /OFFICERS ☒ Nil

Name of the company/ directors/ officers	Name of the court/ concerned Authority	Date of Order	Name of the Act and section under which penalised / punished	Details of penalty/ punishment	Details of appeal (if any) including present status

(B) DETAILS OF COMPOUNDING OF OFFENCES ☒ Nil

Name of the company/ directors/ officers	Name of the court/ concerned Authority	Date of Order	Name of the Act and section under which offence committed	Particulars of offence	Amount of compounding (in Rupees)

XIII. Whether complete list of shareholders, debenture holders has been enclosed as an attachment

◉ Yes ○ No

XIV. COMPLIANCE OF SUB-SECTION (2) OF SECTION 92, IN CASE OF LISTED COMPANIES

In case of a listed company or a company having paid up share capital of Ten Crore rupees or more or turnover of Fifty Crore rupees or more, details of company secretary in whole time practice certifying the annual return in Form MGT-8.

Name: RAJKUMAR RAKSHARAM TIWARI

Whether associate or fellow: ○ Associate ◉ Fellow

Certificate of practice number: 2400

I/We certify that:
(a) The return states the facts, as they stood on the date of the closure of the financial year aforesaid correctly and adequately.
(b) Unless otherwise expressly stated to the contrary elsewhere in this Return, the Company has complied with all the provisions of the Act during the financial year.

Declaration

I am Authorised by the Board of Directors of the company vide resolution no. .. 05 dated 19/05/2006 (DD/MM/YYYY) to sign this form and declare that all the requirements of the Companies Act, 2013 and the rules made thereunder in respect of the subject matter of this form and matters incidental thereto have been compiled with. I further declare that:

1. Whatever is stated in this form and in the attachments thereto is true, correct and complete and no information material to the subject matter of this form has been suppressed or concealed and is as per the original records maintained by the company.
2. All the required attachments have been completely and legibly attached to this form.

Note: Attention is also drawn to the provisions of Section 447, section 448 and 449 of the Companies Act, 2013 which provide for punishment for fraud, punishment for false statement and punishment for false evidence respectively.

To be digitally signed by

Director: SACHIN RAMESH RAJE

DIN of the director: 05187220

To be digitally signed by

GAURAV KASHINATH NAIK
Digitally signed by GAURAV KASHINATH NAIK
Date: 2021.10.18 20:00:48 +05'30'

(●) Company Secretary

( ) Company secretary in practice

Membership number: 47483

Certificate of practice number:

Attachments

1. List of share holders, debenture holders — Attach
2. Approval letter for extension of AGM; — Attach
3. Copy of MGT-8; — Attach
4. Optional Attachement(s), if any — Attach

List of attachments

02 - TBSIL - List of Shareholders - 31 03 2
TBSIL-MGT-8-31032021.pdf
09 - TBSIL - Details of Transfer of Shares -

Remove attachment

Modify | Check Form | Prescrutiny | Submit

This eForm has been taken on file maintained by the Registrar of Companies through electronic mode and on the basis of statement of correctness given by the company

TO WHOMSOEVER IT MAY CONCERN

This is to certify that following are the shareholders of Teleperformance Business Services India Limited (formerly known as Intelenet Business Services Limited) as on 31st March, 2021:

Name of the Shareholders	No. of Shares	% Shareholding	Class of Shares
Teleperformance Global Services Private Limited	15,851,536	99.999	Equity
Teleperformance Global Services Private Limited jointly with Shirish Dilip Pandya	11	0.001	Equity
Teleperformance Global Services Private Limited jointly with Vishal Chhabra	10	0.000	Equity
Teleperformance Global Services Private Limited jointly with Damandeep Kaur	10	0.000	Equity
Teleperformance Global Services Private Limited jointly with Supriya Shankar Ghosh	10	0.000	Equity
Teleperformance Global Services Private Limited jointly with Padambhushan Mahabirprasad Jogani	10	0.000	Equity
Teleperformance Global Services Private Limited jointly with Javed Hasham Shaikh	5	0.000	Equity
Teleperformance Global Services Private Limited jointly with Khyati Ambani	1	0.000	Equity
Teleperformance Global Services Private Limited jointly with Jude Carvalho	1	0.000	Equity
Teleperformance Global Services Private Limited jointly with Sneha Pednekar	1	0.000	Equity
Teleperformance Global Services Private Limited jointly with Mohit Choudhary	1	0.000	Equity
Teleperformance Global Services Private Limited	313000000	100.000	Preference

For and on behalf of
For Teleperformance Business Services India Limited
(Formerly known as Intelenet Business Services Limited)

SACHIN RAMESH RAJE

Digitally signed by SACHIN RAMESH RAJE

Sachin Raje
Director
DIN: 05187220

(iii) Details of shares/Debentures Transfers since closure date of last financial year (or in the case of the first return at any time since the incorporation of the company) *

1.

Date of registration of transfer	Board Resolution date: 25/08/2020 RTA Approval date: 02/02/2021		
Type of transfer	1	1 - Equity, 2- Preference Shares, 3 - Debentures, 4 - Stock	
Number of Shares/ Debentures/Units Transferred	10	**Amount per Share/ Debenture/Unit (in Rs.)**	10.00
Ledger Folio of Transferor	0001934		
Transferor's Name	lntelenet Global Services Private Limited A/C R Subramanian		
	Surname	**middle name**	**first name**
Ledger Folio of Transferee	0001947		
Transferee's Name	Teleperformance Global Services Private Limited A/C Damandeep Kaur		
	Surname	**middle name**	**first name**

2.

Date of registration of transfer	Board Resolution date: 25/08/2020 RTA Approval date: 02/02/2021		
Type of transfer	1	1 - Equity, 2- Preference Shares,3 - Debentures, 4 - Stock	
Number of Shares/ Debentures/Units Transferred	10	**Amount per Share/ Debenture/Unit (in Rs.)**	10.00
Ledger Folio of Transferor	00019156		
Transferor's Name	lntelenet Global Services Private Limited A/C Rajendra Deshpande		
	Surname	**middle name**	**first name**
Ledger Folio of Transferee	0001948		
Transferee's Name	Teleperformance Global Services Private Limited A/C Vishal Chhabra		
	Surname	**middle name**	**first name**

3.

Date of registration of transfer	Board Resolution date: 25/08/2020 RTA Approval date: 02/02/2021	
Type of transfer	1	1 - Equity, 2- Preference Shares,3 - Debentures, 4 -Stock

Number of Shares/ Debentures/ Units Transferred	1	**Amount per Share/ Debenture/Unit (in Rs.)**	10.00
Ledger Folio of Transferor	000192091		
Transferor's Name	lntelenet Global Services Private Limited A/C Vipul Mahesh Parmar		
	Surname	**middle name**	**first name**
Ledger Folio of Transferee	0001945		
Transferee's Name	Teleperformance Global Services Private Limited A/C Javed Hasham Shaikh		
	Surname	**middle name**	**first name**

4.

Date of registration of transfer	Board Resolution date: 25/08/2020 RTA Approval date: 02/02/2021		
Type of transfer	1	1 - Equity, 2- Preference Shares,3 - Debentures, 4 - Stock	
Number of Shares/ Debentures/Units Transferred	1	**Amount per Share/ Debenture/Unit (in Rs.)**	10.00
Ledger Folio of Transferor	000193892		
Transferor's Name	lntelenet Global Services Private Limited A/C Yogesh Ravikant More		
	Surname	**middle name**	**first name**
Ledger Folio of Transferee	0001945		
Transferee's Name	Teleperformance Global Services Private Limited A/C Javed Hasham Shaikh		
	Surname	**middle name**	**first name**

5.

Date of registration of transfer	Board Resolution date: 25/08/2020 RTA Approval date: 02/02/2021		
Type of transfer	1	1 - Equity, 2- Preference Shares,3 - Debentures, 4 - Stock	
Number of Shares/ Debentures/Units Transferred	1	**Amount per Share/ Debenture/Unit (in Rs.)**	10.00
Ledger Folio of Transferor	000193794		
Transferor's Name	lntelenet Global Services Private Limited A/C Akanksha Ajay Mathur		
	Surname	**middle name**	**first name**
Ledger Folio of Transferee	0001945		

Transferee's Name	Teleperformance Global Services Private Limited A/C Javed Hasham Shaikh		
	Surname	**middle name**	**first name**

6.

Date of registration of transfer		Board Resolution date: 25/08/2020 RTA Approval date: 02/02/2021		
Type of transfer	1	1 - Equity, 2- Preference Shares,3 - Debentures, 4 - Stock		
Number of Shares/ Debentures/Units Transferred		1	**Amount per Share/ Debenture/Unit (in Rs.)**	10.00
Ledger Folio of Transferor		000192493		
Transferor's Name	Intelenet Global Services Private Limited A/C B S Shridhar			
	Surname	**middle name**	**first name**	
Ledger Folio of Transferee	0001945			
Transferee's Name	Teleperformance Global Services Private Limited A/C Javed Hasham Shaikh			
	Surname	**middle name**	**first name**	

7.

Date of registration of transfer		Board Resolution date: 25/08/2020 RTA Approval date: 02/02/2021		
Type of transfer	1	1 - Equity, 2- Preference Shares,3 - Debentures, 4 - Stock		
Number of Shares/ Debentures/Units Transferred		1	**Amount per Share/ Debenture/Unit (in Rs.)**	10.00
Ledger Folio of Transferor		0001927101		
Transferor's Name	Intelenet Global Services Private Limited A/C Mayur Shah			
	Surname	**middle name**	**first name**	
Ledger Folio of Transferee	0001945			
Transferee's Name	Teleperformance Global Services Private Limited A/C Javed Hasham Shaikh			
	Surname	**middle name**	**first name**	

8.

Date of registration of transfer		Board Resolution date: 25/08/2020 RTA Approval date: 02/02/2021		
Type of transfer	1	1 - Equity, 2- Preference Shares,3 - Debentures, 4 – Stock		
Number of Shares/ Debentures/Units Transferred		1	**Amount per Share/ Debenture/Unit (in Rs.)**	10.00
Ledger Folio of Transferor		000194196		

Transferor's Name	lntelenet Global Services Private Limited A/C Sachin Manilal Makwana		
	Surname	**middle name**	**first name**
Ledger Folio of Transferee	0001946		
Transferee's Name	Teleperformance Global Services Private Limited A/C Padambhushan Mahabirprasad Jogani		
	Surname	**middle name**	**first name**

9.

Date of registration of transfer	Board Resolution date: 25/08/2020 RTA Approval date: 02/02/2021		
Type of transfer	1	1 - Equity, 2- Preference Shares,3 - Debentures, 4 - Stock	
Number of Shares/ Debentures/Units Transferred	1	**Amount per Share/ Debenture/Unit (in Rs.)**	10.00
Ledger Folio of Transferor	000192599		
Transferor's Name	lntelenet Global Services Private Limited A/C Nupur Rajesh Bhargava		
	Surname	**middle name**	**first name**
Ledger Folio of Transferee	0001946		
Transferee's Name	Teleperformance Global Services Private Limited A/C Padambhushan Mahabirprasad Jogani		
	Surname	**middle name**	**first name**

10.

Date of registration of transfer	Board Resolution date: 25/08/2020 RTA Approval date: 02/02/2021		
Type of transfer	1	1 - Equity, 2- Preference Shares,3 - Debentures, 4 - Stock	
Number of Shares/ Debentures/Units Transferred	1	**Amount per Share/ Debenture/Unit (in Rs.)**	10.00
Ledger Folio of Transferor	0001929		
Transferor's Name	lntelenet Global Services Private Limited A/C Adelene Nicola Martins		
	Surname	**middle name**	**first name**
Ledger Folio of Transferee	0001946		
Transferee's Name	Teleperformance Global Services Private Limited A/C Padambhushan Mahabirprasad Jogani		
	Surname	**middle name**	**first name**

11.

Date of registration of transfer	Board Resolution date: 25/08/2020 RTA Approval date: 02/02/2021		
Type of transfer	1	1 - Equity, 2- Preference Shares,3 - Debentures, 4 – Stock	
Number of Shares/ Debentures/Units Transferred	1	**Amount per Share/ Debenture/Unit (in Rs.)**	10.00
Ledger Folio of Transferor	0001940103		
Transferor's Name	Intelenet Global Services Private Limited A/C Sachin Shivram Sanas		
	Surname	**middle name**	**first name**
Ledger Folio of Transferee	0001946		
Transferee's Name	Teleperformance Global Services Private Limited A/C Padambhushan Mahabirprasad Jogani		
	Surname	**middle name**	**first name**

12.

Date of registration of transfer	Board Resolution date: 25/08/2020 RTA Approval date: 02/02/2021		
Type of transfer	1	1 - Equity, 2- Preference Shares,3 - Debentures, 4 - Stock	
Number of Shares/ Debentures/Units Transferred	1	**Amount per Share/ Debenture/Unit (in Rs.)**	10.00
Ledger Folio of Transferor	0001928108		
Transferor's Name	Intelenet Global Services Private Limited A/C Hitesh Shetty		
	Surname	**middle name**	**first name**
Ledger Folio of Transferee	0001946		
Transferee's Name	Teleperformance Global Services Private Limited A/C Padambhushan Mahabirprasad Jogani		
	Surname	**middle name**	**first name**

13.

Date of registration of transfer	Board Resolution date: 25/08/2020 RTA Approval date: 02/02/2021		
Type of transfer	1	1 - Equity, 2- Preference Shares,3 - Debentures, 4 - Stock	
Number of Shares/ Debentures/Units Transferred	1	**Amount per Share/ Debenture/Unit (in Rs.)**	10.00
Ledger Folio of Transferor	0001922109		
Transferor's Name	Intelenet Global Services Private Limited A/C Milind P Kulkarni		
	Surname	**middle name**	**first name**
Ledger Folio of Transferee	0001946		
Transferee's Name	Teleperformance Global Services Private Limited A/C Padambhushan Mahabirprasad Jogani		
	Surname	**middle name**	**first name**

14.

Date of registration of transfer	Board Resolution date: 25/08/2020 RTA Approval date: 02/02/2021			
Type of transfer	1	1 - Equity, 2- Preference Shares,3 - Debentures, 4 - Stock		
Number of Shares/ Debentures/Units Transferred	1	**Amount per Share/ Debenture/Unit (in Rs.)**	10.00	
Ledger Folio of Transferor	0001944			
Transferor's Name	lntelenet Global Services Private Limited A/C Heera Singh Akali			
	Surname	**middle name**	**first name**	
Ledger Folio of Transferee	0001946			
Transferee's Name	Teleperformance Global Services Private Limited A/C Padambhushan Mahabirprasad Jogani			
	Surname	**middle name**	**first name**	

15.

Date of registration of transfer	Board Resolution date: 25/08/2020 RTA Approval date: 02/02/2021			
Type of transfer	1	1 - Equity, 2- Preference Shares,3 - Debentures, 4 - Stock		
Number of Shares/ Debentures/Units Transferred	1	**Amount per Share/ Debenture/Unit (in Rs.)**	10.00	
Ledger Folio of Transferor	0001942110			
Transferor's Name	lntelenet Global Services Private Limited A/C Jignesh Rajesh Soni			
	Surname	**middle name**	**first name**	
Ledger Folio of Transferee	0001946			
Transferee's Name	Teleperformance Global Services Private Limited A/C Padambhushan Mahabirprasad Jogani			
	Surname	**middle name**	**first name**	

16.

Date of registration of transfer	Board Resolution date: 25/08/2020 RTA Approval date: 02/02/2021			
Type of transfer	1	1 - Equity, 2- Preference Shares,3 - Debentures, 4 - Stock		
Number of Shares/ Debentures/Units Transferred	10	**Amount per Share/ Debenture/Unit (in Rs.)**	10.00	
Ledger Folio of Transferor	00019433			
Transferor's Name	lntelenet Global Services Private Limited A/C Laishram Bireswar Singh			
	Surname	**middle name**	**first name**	
Ledger Folio of Transferee	0001949			

Transferee's Name	Teleperformance Global Services Private Limited A/C Shirish Pandya		
	Surname	**middle name**	**first name**

17.

Date of registration of transfer	Board Resolution date: 25/08/2020 RTA Approval date: 02/02/2021		
Type of transfer	1	1 - Equity, 2- Preference Shares,3 - Debentures, 4 - Stock	
Number of Shares/ Debentures/Units Transferred	1	**Amount per Share/ Debenture/Unit (in Rs.)**	10.00
Ledger Folio of Transferor	000191895		
Transferor's Name	Intelenet Global Services Private Limited A/C Amit Jain		
	Surname	**middle name**	**first name**
Ledger Folio of Transferee	0001946		
Transferee's Name	Teleperformance Global Services Private Limited A/C Padambhushan Mahabirprasad Jogani		
	Surname	**middle name**	**first name**

For and on behalf of
For Teleperformance Business Services India Limited
(Formerly known as Intelenet Business Services Limited)

SACHIN RAMESH RAJE
Digitally signed by SACHIN RAMESH RAJE

Sachin Raje
Director
DIN: 05187220

Rajkumar R. Tiwari

M.Com. LL.M., DFM. PGDCM&IA., M.Phil., DIPL, FCS.
Practising Company Secretary

1413, Navjivan Society-3,
Lamington Road,
Mumbai Central,
Mumbai 400 008.
Tele. 2301 1981
e-mail:raj_nj13@hotmail.com

Form No. MGT-8

[Pursuant to section 92(2) of the Companies Act, 2013 and rule 11(2) of Companies (Management and Administration) Rules, 2014]

CERTIFICATE BY A COMPANY SECRETARY IN PRACTICE

I have examined the registers, records and books and papers of **TELEPERFORMANCE BUSINESS SERVICES INDIA LIMITED (FORMERLY KNOWN INTELENET BUSINESS SERVICES LIMITED) (CIN:U72900MH2005PLC157255)** ("the Company") as required to be maintained under the Companies Act, 2013 and the rules made thereunder and the Companies Act, 1956 to the extent applicable (hereinafter collectively referred as "the Act") for the financial year ended on **31st March, 2021** ("the Financial Year"). In my opinion and to the best of my information and according to the examinations carried out by me and explanations furnished to me by the company, its officers and agents, I certify that:

A. the Annual Return states the facts as at the close of the aforesaid financial year correctly and adequately.

B. during the aforesaid financial year the Company has generally and regularly complied with provisions of the Act & Rules made there under as follows:

1. The status of the Company is a Public Company registered under the Companies Act, 1956.There was no change in the Status of the Company;

2. The Company has maintained the necessary registers/records and made necessary entries therein within the time prescribed therefore;

3. The Company has filed with ROC-Mumbai the scheme for reduction of 295,904 equity shares of Rs. 10/- each held by Non-Promoter Shareholders of the Company pursuant to Section 66 of the Companies Act,2013 vide its order dated February 20, 2020 passed by Hon'ble National Company Law Tribunal (NCLT) and subsequent, approval of the issuance of reduced shares by the Board of Directors in its meeting held on June 2, 2020 to the shareholders appearing in the register of members of the Company as on June 2, 2020 (record date), the 295,904 equity shares held by Non-Promoter Shareholders were reduced. Further, the requisite forms and returns as stated in the annual return, with the Registrar of Companies within/beyond the prescribed time. However as reported by the management no forms/returns were filed with the Regional Director, Central Government, the Tribunal, Court or other authorities.

4. The Company has duly convened the requisite meetings of Board of Directors and its committees, and the meetings of the members of the company on due dates as stated in the annual return in respect of which meetings, proper notices were given and the proceedings including the circular resolutions and resolutions passed by postal ballot, if any, have been properly recorded in the Minute Book/registers maintained for the purpose and the same have been signed.

R. R. TIWARI ★ FCS-4227 C.P.: 2400 ★ Practising Company Secretary

Rajkumar R. Tiwari

M.Com. LL.M., DFM. PGDCM&IA., M.Phil., DIPL, FCS.

Practising Company Secretary

1413, Navjivan Society-3,
Lamington Road,
Mumbai Central,
Mumbai 400 008.
Tele. 2301 1981
e-mail:raj_nj13@hotmail.com

5. The Company has closed the Register of Members during the financial year.

6. During the year under review, the Company was not required to comply with the provisions of the section 185 of the Act.

7. The Company has not entered into contracts/arrangements with related parties as which falls within the ambit of sub-section (1) of section 188 of the Act,

8. a) the transfers and transmissions have been made in accordance with the provisions of the Companies Act,

   b) The Company, pursuant to the approval of scheme for reduction of 295,904 equity shares of Rs. 10/- each held by Non-Promoter Shareholders of the Company under Section 66 of the Companies Act, 2013 by Hon'ble National Company Law Tribunal (NCLT) vide its order dated February 20, 2020 and subsequent, approval of the issuance of reduced shares by the Board of Directors in its meeting held on June 2, 2020 to the shareholders appearing in the register of members of the Company as on June 2, 2020 (record date), reduced the 295,904 equity shares held by Non-Promoter Shareholders,

   Save and except the above, there are no instance of alteration of share capital or buy back of securities or conversion of securities of the Company.

   c) since the Company has not issued any Preference Shares or Debentures, the question of their redemption does not arise, and

   d) the Company has issued share certificates with respect to transfer, transmission, duplicate, consolidation, exchange, change of name and name deletion during the period under review;

9. The Company has not kept in abeyance the rights to dividend, rights shares and bonus shares pending registration of transfer of shares in compliance with the provisions of the Act;

10. The Company has neither declared any dividend nor transferred any unpaid /unclaimed dividend/ other amounts as applicable to the Investor Education and Protection Fund Account in accordance with section 124 (5) of the Act;

11. The Company has signed audited financial statement as per the provisions of section 134 of the Act and report of directors is as per sub - sections (3), (4) and (5) thereof;

12. The Board of Directors of the Company is comprised of only Non-Executive Directors [including the Appointment of Women Director u/s. 149(1) of the Act] and two Independent Directors.

R. R. TIWARI ★ FCS-4227 C.P.: 2400 Practising Company Secretary

Rajkumar R. Tiwari

M.Com. LL.M., DFM. PGDCM&IA., M.Phil., DIPL, FCS.

Practising Company Secretary

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Lamington Road,
Mumbai Central,
Mumbai 400 008.
Tele. 2301 1981
e-mail:raj_nj13@hotmail.com

During the Financial Year under review following changes took place in the Board:

i) Ms. Seema Bangera (DIN: 08405188) resigned from the Board of the Company as Director with effect from 10th September, 2020.

ii) Mr. Sachin Raje (DIN:05187220) liable to retire by rotation was re-appointed as a Director by passing ordinary resolution by shareholders in the 15th Annual General Meeting held on 30th September, 2020.

iii) Mrs. Jayati Chakraborty was appointed on the Board of the Company as an Additional Director with effect from 02nd November, 2020.

iv) Mr. Amit Jain resigned as the Company Secretary of the Company with effect from 17th November, 2020.

Further there was no appointment of alternate director, director to fill casual vacancy or director during the financial year.

13. The Appointment of Auditor was made as per the provisions of section139 of the Act;

14. The Company was not required to obtain any approval from the Central Government, Tribunal, Regional Director, Registrar, Court or such other authorities under the various provisions of the Act;

15. The Company has not accepted any deposits during the financial year;

16. During the year the Company has not made any borrowings from its directors, public financial institutions or other parties, therefore no charge has been created or modified.

17. During the year under review, the Company has not made loans and investments or guarantees given or providing of securities to other bodies corporate or persons falling under the provisions of the section 186 of the Act;

18. The Company has not altered the provisions of the Memorandum of Association and Articles of Association.

R. TIWARI FCS-4227 C.P.: 2400 Practising Company Secretary

Signature: 03/09/2021

CS RAJKUMAR R. TIWARI
CP No.2400 FCS No.4227
UDIN: F004227C000891718

Place: Mumbai
Date: 03rd September, 2021