



# Recover more. Spend less. Protect every customer relationship

AI-powered collections. Human expertise where it matters

TP.ai Collect combines predictive intelligence, autonomous AI Collectors, and TP expertise to get the right action to the right customer every time.

## OVERVIEW

### The intelligence behind collections

AI predicts, recommends, and personalizes every interaction, drawing on unified data from CRM, billing, credit bureau, and behavioral signals while TP experts bring the judgment and empathy needed to maximize recovery and strengthen customer relationships.

Backed by decades of collection expertise, TP orchestrates AI, Human insight, deep industry knowledge, and built-in compliance to deliver smarter recoveries with confidence.

The result is one orchestration layer connecting intelligence, AI Collectors, Human experts, and compliance so every account gets the right action, through the right channel, at the right moment.

**Discover how TP.ai Collect transforms collections into a competitive advantage.**

## CAPABILITIES AND RESULTS

### Precision that drives better recoveries

Driven by TP experts and powered by predictive intelligence and autonomous AI Collectors, TP.ai Collect recommends the best action for every interaction.

#### Results and impact

↑NPS

improved Net Promoter Scores (NPS) through empathetic debt resolution

>90%

compliance adherence  
Reduced risk through automated controls and monitoring

Up to  
40%

higher recovery rates

Up to  
45%

lowering operating costs

## DIFFERENTIATORS

### Deep domain IP

Decades of negotiation logic, escalation rules, and industry playbooks codified into every workflow

### Hybrid by design

AI Collectors handle scale and repeatable resolution while TP experts step in for complex, sensitive, high-judgment cases

### Compliance embedded, not bolted on

Guardrails, automated Quality Assurance (QA), model monitoring, and regulatory controls built into every decision from day one

## KEY BENEFITS

### Predictive intelligence

Prioritize the customers and actions most likely to drive recovery

### Autonomous AI Collectors

Engage customers at scale across voice and digital channels

### Human + AI orchestration

Bring TP's expertise into the moments where they create the most value, with seamless AI-to-Human handoff that's invisible to the customer

### Compliance by design

Embed controls, monitoring, security, and regulatory requirements into every interaction

#### Capabilities and tools



## Excellence in Customer Service Awards



TP.ai Collect helps you capture every opportunity to recover smarter.

Drive measurable collections performance while reducing adoption friction through transparent metrics, managed execution, and a fast path to pilot.

Contact us

to discover how TP.ai Collect can help you accelerate recoveries and protect customer relationships.

TP: trusted by the world's leading brands.

Our AI-powered, Human-driven solutions help businesses scale revenue while optimizing efficiency and long-term performance.

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