



Helping brands elevate quality as they scale

As operations grow, maintaining consistent quality becomes a challenge as brands strive for customer satisfaction and loyalty.

Trust makes innovation possible, together.
Discover how TP.ai Assist can be your strategic enabler of business growth.

OVERVIEW

The intelligent assistant for TP experts

TP.ai Assist brings the power of AI directly to the frontline TP experts through an intuitive interface that accompanies them in every interaction.

It provides real-time guidance and proactive support while offering continuous access to knowledge and tools, all seamlessly integrated with what's happening on our TP experts' screens.

KEY BENEFITS

Fast to adopt

Designed for intuitive use with no complex setup nor training required to ensure immediate value and quick results

Built for scale and seamless integration

Works effortlessly across CRMs and existing tools through open APIs and modular architecture, enabling secure, enterprise-wide AI adoption

Tailored to every experience

A horizontal solution adaptable to each client's workflows, data, and brand, making every deployment feel native and purpose-built

Human + AI synergy

Combines real-time knowledge, proactive suggestions, and intelligent automation with Human empathy and judgment, delivering consistent, high-quality experiences

CAPABILITIES AND RESULTS

Each new capability unlocks new possibilities

Enhance your customer experience as TP.ai Assist evolves with new capabilities.

From accent softening to response generation and proactive support, every feature works in harmony to elevate performance, quality, and consistency.

Delivering results

25%

decrease in AHT
(Average Handle Time)

12.6

real-time proactive suggestions per session to boost productivity

95%

of interactions supported by Knowledge Base

Capabilities and features

Knowledge Base

Summarization

Suggestions

Quick Responses

Next-Best Action

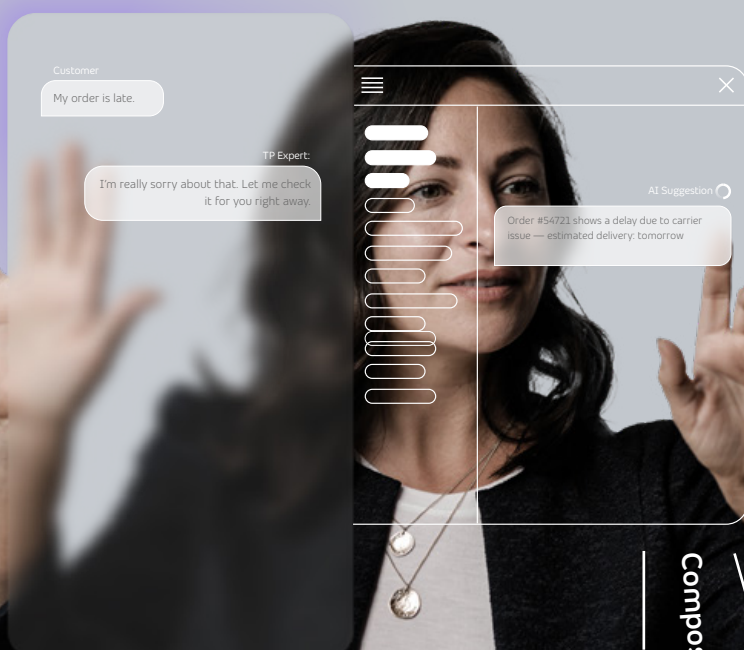
Translations

Tone and Sentiment Intelligence

Voice Transcription

Accent Softening

Compose



TP.ai Assist combines technology, analytics, design, and consulting to deliver on-demand solutions and accelerate digital transformation.

Contact us

to discover how to make more possible with TP.ai Assist.

TP: trusted by the world's leading brands.

Our AI-powered, Human-driven solutions help businesses scale revenue while optimizing efficiency and long-term performance.

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